



Update

3rd December 2019

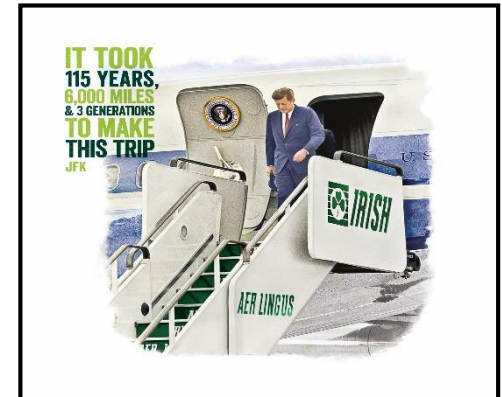


daa Actions from Previous Meetings

No	Action	daa Response
1.	GOR to be contacted by Stakeholder Manager re: vent query	Stakeholder Manager contacted GOR on October 2 nd 2019 and the matter has been addressed.
2.	Plans for daa owned houses at Boot Inn	Internal discussions are ongoing regarding future plans for daa owned properties around the Boot Inn.
3.	Noise monitoring report January – June 2019	Link to noise monitoring report circulated to the group via e-mail on November 26 th 2019.
4.	Dunbro Lane temporary noise monitoring results	Resident contacted by daa and a meeting date has been scheduled to discuss noise monitoring results.
5.	Noise Complaints Procedure	<ul style="list-style-type: none"> • Dublin Airport provides a comprehensive information service for noise complaints. We understand that some residents have concerns regarding how complaints are captured and whether the published data accurately reflects the disturbance being experienced. • Each complaint that is logged by the Flight Track Monitoring team goes through a thorough and detailed investigative process resulting in each complainant receiving a response. This process entails the use of modern flight track technology and where warranted, dialogue with the IAA. This is to ensure each complainant receives the most accurate of information in as efficient manner as possible. • In terms of reporting, many airports including Dublin report the number of complainants as well as the number of complaints made. As noise is subjective some people are more annoyed by it than others, therefore correlating the number of complainants with the instances of complaints helps to identify those with most concerns. We have met or offered to meet all regular complainants to discuss their concerns, offer advice and mitigation measures if they are eligible.

Dublin Airport Update

- Almost 2.9 million passengers travelled through Dublin Airport in October, a 3% increase on the same month last year.
- Dublin Airport has welcomed almost 28.4 million passengers in the first 10 months of the year, a 5% increase over the same period in 2018. Almost 1.4 million extra passengers have travelled through the airport between January and October.
- We're disappointed with the regulator's decision to cut airport charges by 18% from our flat proposal of €9.65 to €7.87 for the next regulatory period 2022-2024 and we are reviewing our capital investment programme in light of it.
- 44 local groups have received €122,358 in funding from the latest round of the airport's Community Fund.
- Since the fund was opened in June 2017, more than €1 million has been granted to community groups based within the eligibility area.
- We have opened a purpose-built Sensory Room for passengers with autism, dementia, cognitive impairment or other special needs. The room is free for passengers departing from the airport, with 60-minute sessions available but must be booked by emailing prm@ocsireland.com.
- Dublin Airport has produced a commemorative calendar celebrating its 80th birthday which occurs on January 19, 2020. The first flight took off on January 19, 1940.



END

